

Rebecca Brock M.D. · Matthew Kruger M.D. · Anthony Kokx M.D.

CREDIT CARD ON FILE CONSENT FORM

To Our Patients: We have implemented a policy requiring a credit card be held on file effective immediately. As you may be aware, the current healthcare market has resulted in insurance policies increasingly transferring costs to you, the insured. Some insurance plans require deductibles and copayments in amounts not known to you or us at the time of your visit. You are asked for a credit card at the time you check in and the information will be held securely until your insurance has paid their portion and notified us of the amount of your share, then you will receive a statement. This card can be charged for the following reasons:

- Visit payments not collected from you at the beginning of your visit.
- Pending Deductible Non-Covered Charges
- Insurance discrepancies that are not resolved within 90 days of the date of service.
- Outstanding balance greater than 90 days past due.

We now use a service that gives us the ability to swipe your credit card, debit card or health savings account card and accept a payment in the office at the time of service or later. We can use it for future payments including when your insurance company denies the claim. Any deductible pending will be collected at the time of service. We will notify you of your balance due after receiving the explanation from your insurance company. You will have 48 hours to discuss any questions or concerns, and if we do not hear from you within that time, we will charge your credit card, debit card, or health savings account (HSA) card. Our billing department will send you a receipt of any charges that are made to your card. Please indicate below how you would like to be notified:

Phone #: _____ **OR** Email: _____

By signing below, you are agreeing to keep a credit card on file for future payments

Patient Name (Print): _____

Patient Signature: _____